

TICKET TERMS AND CONDITIONS AND CONDITIONS OF ENTRY

TICKET TERMS AND CONDITIONS

1. Lancashire County Cricket Club (the “LCCC”) and its authorised agents and distributors sell, allocate and issue tickets for events (the Tickets”) at Emirates Old Trafford, Blackpool Cricket Ground, Liverpool Cricket Ground and Southport and Birkdale Cricket Ground (the “Venue”) only upon the Ticket terms and conditions and Conditions of Entry (the “Terms”) and where applicable the England & Wales Cricket Board (the “ECB”) terms. By applying for or purchasing or being allocated or transferred Tickets all recipients of Tickets (“the Purchaser”) shall be deemed to have accepted the Terms. For the avoidance of doubt a Purchaser includes a member and sponsor of the LCCC.
2. Tickets are strictly non-transferable and shall not be resold or transferred at above face value (save as referred to in clause 3) and shall not be sold, transferred, auctioned, offered for sale, or advertised for sale via unauthorised channels.
3. If more than one ticket is issued those tickets may be used only by the Purchaser and the person intending to accompany that Purchaser at the Venue. The provision of the ticket to such a person shall not contravene clause 2.
4. Tickets issued are for the sole use of the Purchaser and if more than one ticket is issued to a Purchaser, the person intending to accompany the Purchaser in accordance with clause 3, save for where a Ticket has been resold or transferred not above face value via authorised channels.
5. Tickets shall not be purchased or obtained from or through any person, company, agent or otherwise than directly by the Purchaser from LCCC or its authorised agent. LCCC reserves the right to refuse to sell to individuals or agencies suspected of intending to resell Tickets in breach of the conditions.
6. Tickets resold, transferred, auctioned, offered for sale or advertised for sale via an unauthorised channel such as an unauthorised secondary ticketing facility, or otherwise obtained in breach of these conditions will be void. As a consequence, Tickets may be cancelled and the person blacklisted. Tickets may not enable the holder to gain access to the Venue, a holder may be ejected from the Venue and the person may be blacklisted from buying tickets in the future.
7. Tickets may not be used as a prize, or as part of a competition, or in any promotional or similar activity without the written consent of LCCC.
8. Tickets may not be included as part of accommodation, food, drink and/or travel packages (the “Package”) unless the Package has been authorised by LCCC.
9. Tickets remain the property of LCCC at all times.
10. Tickets are only valid for entry into the Venue if presented complete with counterfoil.
11. If original Tickets are lost, duplicate tickets may be issued to the original Purchaser up to 48 hours before the event at a charge of £5 per ticket. Duplicate tickets can only be collected from the Ticket and Membership Office at the Venue on match day, upon the production of photographic ID and take priority over the originals.

12. The LCCC reserves the right to cancel or reschedule events. Tickets will not be exchanged or refunded except in the following circumstances:

NatWest T20 Blast Matches & Kia Women's Super League Matches

If play is restricted or does not take place at the Venue on the day for which your ticket is valid, including any reserve days, those who have purchased tickets in advance with credit or debit card will be automatically refunded the face value of the ticket (excluding booking and postal charges) subject to there being fewer than 10 overs played because of adverse weather conditions and no result is achieved. Return of tickets is not required.

Any tickets purchased on the date of a fixture using debit or credit card will also receive an automatic refund – return of tickets is not required.

Customers that have purchased tickets by cash through The Ticket Office should retain their match tickets and may exchange these for an alternative fixture during the 2016 season (excluding Quarter Finals and Finals Day fixtures). Your choice of exchange fixture is subject to availability. The exchange ticket must be booked at least 48 hours prior to the scheduled start time of the requested match. Please note that under no circumstances will a monetary refund be given.

If you do not receive your refund within 28 days please contact 0161 282 4000 or e-mail tickets@lccc.co.uk

Specsavers County Championship & Royal London One-Day Cup Matches

If there are less than 10 overs played, or play does not take place at the Venue on the day(s) for which your ticket is valid, then you may exchange the ticket for another Lancashire CCC match played at Emirates Old Trafford during the 2016 season in the same competition. Your choice of exchange fixture is subject to availability and excludes Royal London One-Day knock-out, Quarter-Final & Semi-Final matches. The exchange ticket must be booked at least 48 hours prior to the scheduled start time of the requested match. Please note that under no circumstances will a monetary refund be given.

To exchange your ticket please contact the Ticket Office in person, phone 0161 282 4000 or email tickets@lccc.co.uk

Investec Test Matches

For days 1 to 4 of the Investec Test Match: If play is restricted or does not take place at the ground on the day for which this ticket is valid, you will be entitled to a refund of only the match ticket value subject to there being: (a) 15 overs or less because of adverse weather conditions or completion of the match - a full refund; (b) 15.1 overs to 29.5 overs because of adverse weather conditions or completion of the match - a 50% refund. In no other circumstances can money be refunded.

In respect of tickets purchased in advance for the day on which this ticket is valid, refunds will be made automatically by Lancashire County Cricket Club to the original purchaser only, either

by refunding his or her debit or credit card or by sending a cheque. In respect of tickets purchased at the Ground on the day for which this ticket is valid, refunds may be claimed by sending this ticket with your name and address in block capitals to 2017 International Refund Application, Lancashire County Cricket Club, Emirates Old Trafford, Manchester M16 0PX within 28 days of the Match date.

For refund queries telephone 0161 282 4000. Also visit www.ecb.co.uk/refundscheme. Please allow 30 days from the receipt of the claim for your refund to be processed.

This refund policy does not apply to Day 5 of Investec Test Matches. For any pre-purchased Day 5 tickets, a full refund may only be claimed if there is no play because of adverse weather conditions or completion of the match. Please be aware that no refund will be given should any play occur on Day 5.

Royal London One Day Internationals

If play is restricted or does not take place at the ground on the day for which this ticket is valid, you will be entitled to a refund of only the match ticket value subject to there being: (a) **15 overs or less because of adverse weather conditions and no result is obtained - a full refund;** (b) **15.1 overs to 29.5 overs because of adverse weather conditions and no result is obtained - a 50% refund.** **In no other circumstances can money be refunded.**

In respect of tickets purchased in advance for the day on which this ticket is valid, refunds will be made automatically by Lancashire County Cricket Club to the original purchaser only, either by refunding his or her debit or credit card or by sending a cheque. In respect of tickets purchased at the Ground on the day for which this ticket is valid, refunds may be claimed by sending this ticket with your name and address in block capitals to 2017 International Refund Application, Lancashire County Cricket Club, Emirates Old Trafford, Manchester M16 0PX within 28 days of the Match date. For refund queries telephone 0161 282 4000. Also visit www.ecb.co.uk/refundscheme. Please allow 30 days from the receipt of the claim for your refund to be processed.

NatWest T20 International Matches

If play is restricted or does not take place at the ground on the day for which this ticket is valid, you will be entitled to a refund of only the match ticket value subject to there being: 9.5 overs or less of the only or last match of the day because of adverse weather conditions and no result is obtained - a full refund. In no other circumstances can money be refunded.

In respect of tickets purchased in advance for the day on which this ticket is valid, refunds will be made automatically by [*insert full name of relevant host cricket club*] to the original purchaser only, either by refunding his or her debit or credit card or by sending a cheque. In respect of tickets purchased at the Ground on the day for which this ticket is valid, refunds may be claimed by sending this ticket with your name and address in block capitals to 2017 International Refund Application, Lancashire County Cricket Club, Emirates Old Trafford, Manchester M16 0PX within 28 days of the Match date.

For refund queries telephone 0161 282 4000. Also visit www.ecb.co.uk/refundscheme. Please allow 30 days from the receipt of the claim for your refund to be processed.

Cricket is against ticket touting – you must not buy or sell tickets for more than its face value. Please see www.ecb.co.uk/toutsout for full re-sale/refund policy. All tickets are issued by or on behalf of Lancashire County Cricket Club. Each Ticket is and shall remain at all times the property of Lancashire County Cricket Club.

No person who is subject to a life ban imposed and/or recognised by the ICC, the ECB or any other ICC Member as a result of a breach of any applicable ICC, ECB or other ICC Member rules, regulations, codes or directives shall be permitted to enter the ground and any such person found within the ground on the day of the match shall be liable to immediate removal from the ground.

Please note that the use of any cameras or mobile devices or any electronic equipment, for the recording, transmission or communication of match footage, details, statistics, images (on any platforms including but not limited to websites and social media) etc, is not permitted other than with the proper accreditation. All ground regulations apply.

13. Concession tickets for supporters under 16 years of age or over 65 years of age are only valid if the ticketholder is under 16 or over 65 on the date of the match for which the ticket is applicable. Under 16's or over 65's may be required to provide proof of their age to gain entrance using a concession ticket.
14. Any person and their property are liable to be searched by authorised personnel on entry to the Venue. Failure to submit to any requested search by authorised personnel will lead to refusal of admission, and/or ejection, and/or exclusion from the Venue.
15. The LCCC reserves the right to change the advertised fixtures without notice and liability where it is necessary to do so and provide you with an alternative seat to that specified on the ticket.
16. If admission is reasonably refused for whatever reason no money will be refunded or compensation provided.
17. The LCCC reserves the right to change the Terms.
18. Tickets are issued subject to the Conditions of Entry.
19. A copy of the Terms are available at www.lccc.co.uk/lccc/terms-conditions

CONDITIONS OF ENTRY

1. Any person who enters Emirates Old Trafford, Blackpool Cricket Ground, Liverpool Cricket Ground, or Southport and Birkdale Cricket Ground or the surrounding areas or other property owned or controlled by Lancashire County Cricket Club] ("LCCC") (the "Ground") is admitted only on the basis of these conditions and by entering the Grounds has deemed to have accepted these conditions.

2. Entry to the Grounds requires a valid ticket, authorised accreditation or pass. All tickets, accreditation and passes are strictly non-transferable. Authorised personnel reserve the right to request that a person produce a valid ticket and photo identification at any time.
3. Admission to the Grounds will be denied if a person attempts to gain entry with alcohol. The importation of any alcohol is prohibited for all events. The consumption of alcohol is permitted only in authorised areas.
4. Any person who enters the Grounds must comply with oral and/or written instructions issued by LCCC Management, Stewards or Police Officers. The LCCC reserves the right to refuse admission, or to eject from the Grounds, any person who does not comply with oral and/or written instructions.
5. Any person and their property are liable to be searched by authorised personnel on entry to the Grounds and at any other time during the event. Failure to submit to any requested search by authorised personnel will lead to refusal of admission or ejection and may also lead to exclusion from the Grounds.
6. The following offences are prohibited and any person committing such an offence may be ejected and excluded from the Grounds:
 - a. the throwing of any object within, at or towards the field of play, any area adjacent to the field of play or any area in which spectators or other persons are or may be present;
 - b. the use of foul or abusive language, obscene or indecent gestures or chanting, including threatening, abusive or insulting language directed to a person by reason of their colour, race, sexuality, nationality (including citizenship) or ethnic or national origins;
 - c. unauthorised entry upon the field of play and this includes going onto the field of play, or any area adjacent to the field of play to which spectators are not generally admitted;
 - d. unnecessary noise or annoying or dangerous behaviour likely to cause distress, confusion or nuisance of any kind and/or interrupt play;
 - e. the climbing onto or into stands, buildings, fences, walls, structures or fittings within the Grounds;
 - f. the obstruction of gangways, access ways, exits, entrances and stairways;
 - g. the unauthorised use of promotional, commercial, political and religious printed matter, including but not limited to leaflets, banners, clothing, signs, symbols;
 - h. unauthorised betting within the Grounds.
7. The following items are prohibited (“Prohibited Items”) within the Grounds:

Any objects or clothing bearing political statements or commercial identification intended for ambush marketing, large flags, banners, rattles, fireworks, flares, pyrotechnics, air horns, musical instruments, klaxons, smoke canisters, laser pointers, bottles, glasses, cans, cooking devices, poles, knives, blades and other articles or containers - including any which could or might be used as a weapon - or any other item which in the reasonable opinion of the LCCC could be used as a weapon or cause nuisance to others.
8. If a person is found with a Prohibited Item, this item will be confiscated by authorised personnel and the person may be ejected from the Grounds or refused entry into the Grounds. The item will be disposed of without compensation if the party declines to return the item to a safe place.

9. **SMOKING (including any form of electronic cigarette) IS NOT PERMITTED** except within designated areas and any person found smoking outside of a designated area may be ejected from the Grounds.
10. Any person within the Grounds or attempting to gain access to the Grounds who is, or appears to be under the influence of drink or drugs may be ejected from the Grounds or refused entry into the Grounds.
11. The use of photographic or recording equipment of any kind must not inconvenience any person. With the exception of persons authorised by LCCC, the taking of picture or sound recordings, or the transmitting of any audio, visual or any information or data in relation to an event by whatever means for commercial sale or use is strictly prohibited. Audio-visual equipment may be confiscated by authorised personnel if commercial use or sale is suspected. The LCCC owns all intellectual property rights in material taken or recorded in the Grounds, and copyright and moral rights in any unauthorised recording or transmissions is assigned to the LCCC.
12. The use of portable technology including mobile phones, tablets, computers and radios in contravention of UK Criminal or Civil Law, the rules and regulations of the International Cricket Council (ICC) or the England and Wales Cricket Board (ECB) is strictly prohibited.
13. Filming, photography and broadcasting takes place during events at the Grounds. All persons at the Grounds give their express consent to the use of their actual or simulated likeness and voice in connection with the production, exploitation and advertising of the event without compensation or credit, throughout the world.
14. Ambush marketing is prohibited. No person unless authorised by the LCCC is permitted to distribute or offer for sale any newspaper, food, drink, merchandise, ticket or any other article. No person can conduct a charitable collection unless authorised by the LCCC.
15. The LCCC reserves the right to close bars at any time and restrict the sale of alcohol within the Grounds.
16. The removal of shirts or any clothing likely to cause offence is not permitted and may result in ejection from the Grounds. Bare torsos are not permitted in Member areas.
17. Any person found damaging or defacing the property of the LCCC will be prosecuted.
18. No animals other than assistance dogs, Police dogs and Police horses are allowed to enter the Grounds.
19. The LCCC reserves the right to fine and/or bring legal action and/or eject or cause to be ejected any person who, within the Grounds, is considered by the LCCC or its agents, in their absolute discretion, to be or to have been behaving in a manner likely to:
 - a. bring the LCCC or game into disrepute;
 - b. interfere with the comfort, enjoyment or safety of other persons;
 - c. impede in any way the activities of the LCCC including the progress or conduct of any match;
 - d. be in breach of any one or more of the Ticket terms and conditions or Conditions of Entry.

20. The LCCC may, in its absolute discretion, bar from entry to the Grounds, for any period, any person who has been refused entry, ejected or prosecuted for breach of Ticket terms and conditions or these conditions and may take such steps as they consider necessary or desirable for the implementation of the said bar.
21. Any person attempting to gain admission to, or being found within that area of the Grounds designated "Members only" without the appropriate authorisation, may be ejected from the Grounds.
22. No vehicles, other than emergency vehicles, shall be parked in any part of the Grounds other than on designated parking bays and with the appropriate authority. The LCCC reserves the right at its absolute discretion to remove any vehicle parked in contravention of this regulation. The vehicle owner will be liable for all costs incurred by the LCCC in removing the vehicle and the LCCC may retain possession of the vehicle until such costs are recovered.
23. The LCCC reserves the right, at its absolute discretion, to amend the Conditions of Entry from time to time.
24. The LCCC reserves the right to make alterations to the published event programme where reasonably necessary. Play cannot be guaranteed to take place.
25. The LCCC, its servants or agents will not be liable for any loss, injury or damage to including of or to any vehicle or its contents in any car park or to any person or their belongings who enters the Grounds caused by the LCCC or its servants or agents, in circumstances where there is no breach of a legal duty of care owed by the LCCC or its servants or agents; or in circumstances where such loss or damage is not a reasonably foreseeable result of any such breach (save for death or personal injury as a result of a breach of legal duty of care owed by the LCCC, its servants or agents) or to the extent that any increase in loss or damage results from breach by the person of any of the ticket terms and conditions or these conditions of entry. The LCCC will be not be responsible for any loss, theft or damage of a person's personal belongings, other than caused as a result of its negligence or other breach of statutory duty. A person enters the Grounds at their own risk.

Mr Daniel Gidney
Chief Executive
Lancashire County Cricket Club Limited