

COVID-19 Emirates Old Trafford  
**CODE OF CONDUCT**



Old Trafford



*Please note that this COVID-19 Spectator Code of Conduct forms part of the terms and conditions and expected behaviour which are applicable to your attendance at the Emirates Old Trafford.*

**In order to assist our staff and stewards and to help protect you and our fellow spectators, you are kindly requested to follow these guidelines, which may be updated at short notice as circumstances change in respect of the COVID-19 pandemic.**



## WHO SHOULD ATTEND MATCHES?

It's your responsibility to decide whether you should attend a match at the Emirates Old Trafford. This decision should be based on your health status, your susceptibility to infection and your own attitude to the potential risks. You should also consider those in your family or social bubble.

Before you come to a match you should **consider if you are fit and well to attend the match**. If you or any of your party are suffering from any symptoms of COVID-19 you should not attend the match and contact the Ticket Office for a refund. You will be requested to use the NHS Test and Trace app on entrance to the ground.

If you are required to self-isolate in accordance with Government guidance, then you must not come to the stadium. We'll see you next time.

## SPECTATORS' BEHAVIOUR

We can all help to keep each other as safe as possible by respecting social distancing and by avoiding acting in a way that might risk the health of other spectators and staff.

Naturally, *we will expect you to comply with all current laws*, Government guidelines and regulations when attending the stadium, in the interests of everyone's safety.

## SOCIAL BUBBLES

Please be aware, and adhere to, the latest Government guidelines in relation to social bubbles both indoor and outdoors.

- » *when making any group booking of tickets* (as the seats allocated to your group will not be socially distanced from each other, and so must only be used by people within the same social bubble); and
- » *in maintaining social distancing from others outside of your social bubble* during your time at the stadium.





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# GENERAL CONDUCT

**The Club has a shared responsibility with supporters to act with care and consideration in the interests of yourself, fellow supporters, the Club and also the health and wellbeing of the community as a whole. At all times, and in all parts of the stadium, please observe social distancing and wherever possible stay within your social bubble. Avoid hugs, high-fives and any other form of close contact with others who are not in your social bubble and remain aware of the movements of others at all times.**

Please arrive in good time (and make sure you are at your entry point at the time specified on your ticket) in order to go through all the necessary entry procedures in and around the stadium – **don't forget to bring Photo ID**, as this may be requested on entry. **Spot checks may take place.**

Ensure your ticket is downloaded on to your smartphone and can be displayed. Print-at-Home tickets are available for those without smartphones - **your entry will still be contactless.**

Make sure in advance that you know where your entry point is, as this may differ to your usual entry point. You will be required to wear a face covering at all times when you are in or around the stadium, including in all hospitality zones and when travelling around the stadium, except only when you are sat down. Requirements in relation to face coverings remain subject to any future changes in Government rules and/or guidelines.

**All payments at Emirates Old Trafford will be contactless** (card only). We will have a provision for guests who are unable to pay by card.

Please follow relevant signage to access any of the stadium's amenities, such as toilets, food and drink outlets or concessions and check information online prior to match day. To maintain social distancing, you will be required to remain in your allocated seat whilst within the stadium. If you do need to leave your allocated seat, wait for a time when the gangway is clear and always follow the signs indicating which way to go. Please listen to the safety stewards, they are there to help!

When moving past other supporters in seated areas, please turn your back as you pass, in order to avoid close face-to-face contact. Emirates Old Trafford is an all seater stadium and standing is still not permitted to watch the match.

**Maintain good hand hygiene** - use the sanitiser dispensers provided and avoid touching your face, or handles, railings etc. whenever possible.

Take care when shouting, singing or celebrating and respect fellow supporters who may not wish to participate because of social distancing. When exiting the Stadium, please follow social distancing and adhere to all signage and steward guidance to all exit routes.

Please observe respiratory etiquette and respect those fellow supporters and others within and outside of your social bubble - **always ensure your mouth remains covered if needing to cough or sneeze.**

Toilet facilities will be subject to COVID-19 distancing guidelines. Please comply with instructions given by Stewards when queuing for and entering the toilet areas.

**The Club has an increased cleaning regime in place in line with Government guidance. If you spot any cleaning issues, please raise these with the nearest steward so they can be dealt with quickly. If you are attending with other members of your social bubble, please make sure they have read and understood these guidelines too.**



*Everyone at Lancashire Cricket and Emirates Old Trafford would like to*

**Thank you for your support and co-operation.  
We can't wait to welcome you to Emirates Old Trafford.**

